

05-25-01

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NCR Docket Number 9230.00

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Assistant Commissioner for Patents  
Washington, D.C. 20231

MAY 24 2001

Sir:

Transmitted herewith for filing is the patent application of Inventor(s): **Nicholas Heard**

For: **METHOD AND APPARATUS FOR DETERMINING ONE OR  
MORE STATISTICAL ESTIMATORS OF CUSTOMER BEHAVIOR**

Enclosed are also:

- X     2   Sheet(s) of Drawings  
       An assignment of the invention to NCR Corporation  
       A certified copy of an application

## CLAIMS AS FILED

FOR	Number Filed		Number Extra		Rate		Basic Fee (\$710)
Total Claims	22	-20 =	2	X	\$ 18	=	\$ 36
Independent Claims	4	-3 =	1	X	\$ 80	=	\$ 80
Multiple Dependent Claims	0			X	\$270	=	\$ 0
<b>Total Filing Fee</b>							<b>= \$ 826</b>

- X   Please charge the above filing fee to the account of NCR Corporation, Deposit Account No. 14-0225.

Please have all communications concerning this application and the recorded Assignment directed to:

Michael Chan  
Intellectual Property Section  
Law Department  
NCR Corporation  
101 West Schantz, ECD-2  
Dayton, Ohio 45479-0001

Our telephone number is: 937-445-4956

Respectfully,

*Michael Chan*  
Attorney for: **Nicholas Heard**

**CERTIFICATE OF MAILING**  
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I hereby certify that this paper or fee is being deposited with the United States Postal Service "EXPRESS MAIL POST OFFICE TO ADDRESSEE" Service under 37 CFR 1.10 on the date indicated above and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Shirley Doll

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Signature